Pulsar ®

Warranty on the batteries
Pulsar STB serie
Pulsar SCB serie
Pulsar HPB serie

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The warranty applies to maintenance-free lead-acid batteries (VRLA) made in AGM technology. During the warranty period, the claimed batteries will be, at the discretion of Pulsar, regenerated or replaced with new ones at no extra charge.

Warranty conditions:

1. The battery will be considered defective if its capacity during the warranty period drops to 80 [%] of the nominal capacity, and/or in the case of other quality and material defects caused during the production process. The capacity measurement carried out in accordance with PN-EN 61056-1: 2013-05.

2. The warranty covers only batteries intended for buffer operation (Uninterruptible Power Supply).

3. Each battery must be stored, loaded, discharged, and operated in accordance with the guidelines in the data sheet and the Battery Operation Manual.

4. In the case of battery operation at elevated temperatures, the warranty period will be reduced by 50 [%] for each sustained temperature rise of 8 [° C] above nominal operating temperature of the battery, i.e. 25 [°C].

5. The warranty does not cover:
   · Batteries whose serial number has been altered or removed by the user.
   · Mechanical damage to the housing and leads during transport or caused by user's fault.
   · Damages resulting from failure to follow instructions in the owner's manual;
   · Damages caused by leaving the battery in a discharged state (charge level below 80
   · [%]) for over 7 days;
   · Damages caused by fire, high temperature (overheating), explosion, or freezing;
   · Damages caused by misuse or negligence;
   · Damages caused by force majeure.

6. The warranty is valid only upon presentation of the invoice and delivering the battery subjected to complaint along with a description of the defect.

7. These warranty terms and conditions are valid in conjunction with the general warranty conditions of the Pulsar Company.

8. Warranty - 1 year from the date of purchase.